



Kayentis

Dedicated to eCOA & Patient Engagement



Input of personal data from registration forms (confidential end customer)



THE CLIENT

Kayentis is a supplier of dematerialisation solutions for handwritten text. They provide their clients with digital pens that can capture handwriting by applying it to a form. Each pen is unique and corresponds to an identified user. Through the framework, the pen's camera recognises and captures the movements of writing on the page.

THE REQUIREMENTS

Kayentis sought to improve the quality of the input collected via their electronic pen on days of important elections. Indeed, the voters could leave their contact information in order to create an information dissemination file.



Structured or unstructured, typed or handwritten, written in French or in a foreign language, all types of documents are input by Numen.

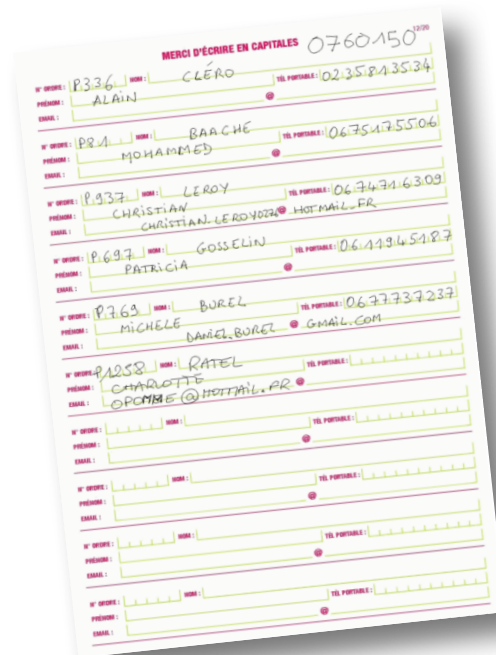
SOLUTION

OUR OFFER

The input of personal data poses a confidentiality issue. Numen has achieved the input of sensitive data from:

- cut-up material so that each input operator only sees a fragment of the document.
- tools to easily perform the cutting according to a predefined template

The mode of acquisition is important: The person has not written in the dedicated areas, inoperative cutting.



FACTS & FIGURES

Numen processes more than 32 million forms a year thanks to a team of over 500 people.



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THE ISSUES

Numen has processed forms from a confidential client of Kayentis' to correct quality changes in the capture of the handwriting

THE CONTEXT

The quality variations in the capture of handwriting by the electronic pen were too significant to ensure 100% quality of the results of the votes

Our service includes:

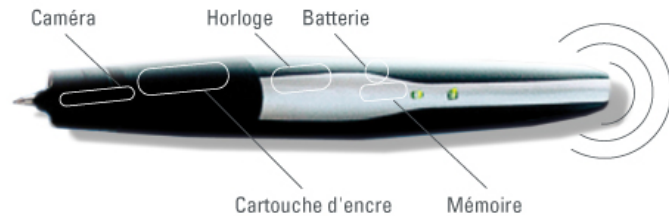
- Video-coding with interpretation
- Dubbed video-coding
- Removal of doubt and improvement
- Data validation

ADVANTAGE OF OUR SOLUTION

- Working out typos to be limited to the resolution of unreadable text and transcription errors
- Remove a maximum of unreadable text from important data
- Detect inconsistent data, raise doubts
- Remove doubt
- Decision to be made based on the residue levels
- "Manual" or more industrial pass depending on the volumes.

BENEFITS

Optimise the quality of data capture to ensure control of the compliance and the totality of information in a context requiring 100% quality.



CONTACT

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